

POUTIRI TRUST – CEO UPDATE MAY 2010

Kia ora koutou katoa

The month of April went fast and the month of May went even faster and we are onto half way through the 2010 year. Current updates as follows:

1. Whanau Ora EOI

In my email out to the network 17 May 2010, the Poutiri Trust board has meet since the Whanau Ora hui 10 May 2010 in Rotorua. The board have agreed that Poutiri Trust will put in an Expression of Interest (EOI) on behalf of the network when released in June 2010. Any questions, please contact me directly and happy to discuss.

2. Provider Forums Completed

• PRIMHD Forum for Mental Health providers

PRIMHD stands for Programme for the Integration of Mental Health Data. By the end of 2010, all Mental Health providers will have to report monthly online to the Ministry of Health. We are currently exploring options what online systems will be best for Poutiri and our Mental Health Providers. This is work in progress as we are waiting for the Midland PRIMHD Coordinator to review our providers IT capacity and capability requirements and give us recommendations for the implementation of PRIMHD.

3. Future Forums

Our apologies once again as we have pushed out some of our training dates due to getting a bit of a bottle neck with lots of training scheduled around the same time. Schedule of training forums for the next three months as follows.

• 30 June 2010 - Managers Quality Forum

– email sent our earlier today. The forum will focus on ISO certification and input into the Quality Manual for the network.

• July 2010 - The Leadership Forum – date tbc

Topic: Project Management – Tania Hodges

• August 2010 - IT training – date tbc

IT training to be determined by the needs of the providers

4. Kaupapa Maori Clinical Support Services (KMCCS) – Service Evaluation

The KMCCS team have had an external contractor evaluate the establishment of the pilot service and service provision to date. We will be meeting with the Mental Health portfolio manager to discuss the evaluation results – which from my perspective have exceeded delivering on contractual requirements.

5. Quality & ISO 900: 2008 Certification

We had another three providers audited being Te Ika Whenua Hauora, Ngati Tahu and Te Toi Huarewa. The providers pre audit went well, thanks to Judy Harpur contractor and our designated Quality Coordinator. The actual certification audits had great results as well. Poutiri Trust were also audited on Friday 4 June 2010 - we have six monthly audits to maintain our certification and the provider network are audited once every three years. We have discussed with Ron Stewart the ISO Auditor about the Mental Health providers who

may wish to have H&D Sector Standards Certification – this can be done at the same time as the ISO certification – work in progress. This ISO certification plan is certainly cost effective.

Just to keep you updated the Managers Network Quality Group (MNQG) who put up their hands are Gill Palmer, Ngaire Dinsdale, Annette and Judy Harpur. The Purpose of the group is to have input and update our Quality Manual and ongoing quality management systems throughout the network. Terms of Reference have yet to be developed.

6 Maori Mobile Assessor Contract

This contract is funded from the Ministry of Health who have a partnership with Careerforce. It is a workforce development project and our network kaimahi have the opportunity to gain the National Certificate in Community Support Services (Foundation Skills) NZQA L2. We have contracted the Disability Resource Centre, Whakatane to do the assessments and provide education sessions onsite for those who require education sessions. The Careerforce Resources are excellent particularly around Infection Control and Cultural Safety.

7. Te Whare O Poutiri (no change from last April update)

There has been debate for many years within Poutiri and their stakeholders about the relevance of Te Whare o Poutiri. The board recently undertook a project in which they were able to reframe the vision, the mission and the underlying philosophies of why we exist as an organisation into a working framework of Te Whare o Poutiri.

The board have consulted with Poutiri staff, kaumatua and cultural consultants and are now ready to share the outcomes to date with our Poutiri provider network. Poutiri Board intend to hold two regional hui (West/East) with the purpose of getting further dialogue and input from those communities (board & managers).

Dates for the hui are yet to be determined but they will be held before June 2010. **Julie the Board Secretary is following up with individual hauora to confirm attendances.**

Personal Note: I have been to a few movies lately. I saw Mao's Last Dancer – I can tell you, I used up a few tissues in that movie and Iron Mask 2 was okay. My daughter had her third child 28 May 2010 earlier than due date of 8 June 2010 – I now have 11 moko. I am off to Sydney this week on Thursday (flying visit) to see the new moko and back on Monday 14 June 2010. I have read a few books but nothing that great – picked up the local Maketu market. I have to say, the Bay of Plenty weather is still great but don't count this week ends rain as previously the weather is still warm. That's me for this month. Take care.

Na Kathy

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